CorpLearning.com

CorpLearning@CorpLearning.com 1.800.203.6734



A series of tips that will improve your performance at work in no time!





Key Phrases for Collaboration

Dr. Susan Cain, Ed. D & Taylor Viering | Corporate Learning Institute

There's always room for improvement. Two-Minute Reads are a free tool you and your organization can use just for that reason.

For some of us, especially introverts, it can be difficult to interject our ideas into a fast-paced conversation. Try some of these phrases as interjections to gain control of the floor and foster a collaborative conversation.

Key Phrases for Challenging

- I can see your point, but...
- Perhaps, but don't you think that...
- I agree to some extent, but...
- I like your point, but...
- I tend to think...
- But what about...?
- Yes, but on the other hand...
- I am afraid I cannot agree with...
- I think that's debatable.
- Let me push back on you...

Key Phrases for Describing Objectives/Intentions

- What I intend to do is to explain...
- Today, I'm going to talk about...
- My topic today is...
- What I'd like to do is to discuss...
- The purpose of this talk is...
- This talk is designed to...

Key Phrases Asking for Opinions

- What are your views on...?
- What are your feelings about...?
- What is your opinion of...?

Key Phrases Following up a Question

- I think you've answered a slightly different question. What I would like to know is...
- I understand that but what I actually had in mind was...
- Perhaps I didn't make my question clear. In fact what I asked was...

Key Phrases for Advising/Persuading

- Don't you think it would be better to...
- My advice would be to...
- I can offer some insight about...
- Why don't you...
- I think you should...
- I think it would help you if...
- You might want to know that...
- Let me help you with...

Key Phrases for Clarifying

- Tell me more about...
- Just because I am unclear, can you clarify...
- Can you help me better understand...



CorpLearning.com
CorpLearning@CorpLearning.com
1.800.203.6734

The Reflective Language of Collaboration: Key Phrases

Follow these four steps in consecutive order to guide a conversation towards collaboration.

1. Paraphrase to promote reflection:

In other words,...
Let me make sure I understand...

2. Clarify to promote reflection:

Tell me what you mean when you...
It would help me understand if you would give an example of...
So, are you saying/suggesting that...?

3. Mediation stems:

What do you think would happen if... How do you come to a conclusion about...? What is the impact of... on...?

4. Find a solution together through suggestion:

The research in this area shows...
A recent article in ... said that...
There are several other approaches...

CLI provides coaching, training, and strategic planning services to help your business grow. Our expert, research-based design and facilitation skills will help develop more effective individual contributors, leaders, managers and supervisors, or strengthen teams and collaborative groups. We bring in the best content expertise and blend it with your culture and specific needs.

For more Two-Minute Reads, go to corplearning.com/resources/two-minute-reads

Contact us at corplearning@corplearning.com or at 800.203.6734