



## Bio/Susan Cain, Ed.D., LCSW

Partner at The Corporate Learning Institute

Susan Cain is an organizational coach, training designer, facilitator, strategic coach, and author. She is an innovative business leader who is passionate about her work.

### **Facilitator/Trainer**

Susan is a skilled team challenge facilitator, instructor, and advocate and has worked in experiential training and development for more than thirty years. She has developed and led programs in areas such as: team building, leadership development, accelerated learning, communication, change management, innovation and process development, and corporate strategic planning.

### **Strategy Coach**

Susan, as a strategic coach, assesses the needs and situation of her client and plan the best way forward. Susan is a valued consultant and coach to numerous Fortune 500 companies across all industry sectors worldwide. She has a proven track record of partnering with teams from top-tier companies to maximize their return on strategic and human capital investment.

### **Designer**

Susan has extensive experience designing and administering corporate training and development programs utilizing experiential learning techniques.

### **Educator**

Susan is an adjunct professor at the Illinois School of Professional Psychology at Argosy University, Chicago, where she has taught subjects such as: Solutions Leadership, Interpersonal and Organizational Communication, Solutions to Organizational Challenges, Leading Through and Beyond Change, Conflict Management, and many more.

### **Author**

Susan has published many articles, white papers, and books, including:

- *How to Boost Morale Through Motivation* (2009)
- *Coaching in a Down Economy* (2009)
- *Leading Others in a Down Economy* (2009)
- *Keeping Training Alive in a Recovering Economy* (2009)
- *Understanding Team Building Transfer* (2010)
- *Building Effective Communities: Defining Community and How to Build it Within Your Organization: 2011 Pfeiffer Annual: Consulting* (2010)
- *Motivating in a Down Economy* (2010)
- *The Future Ain't What it Used to Be: Understanding the New Generational Workforce* (2012)
- *Optimizing Performance in 2012: What Works* (2012)
- *Life Lessons from the Man Who Listens to Horses* (2013)

### **Education**

#### **Certifications**

Susan is a qualified corporate coach who is certified in the use of: Denison Culture Survey, Myers Briggs Type Indicator, DiSC Personal Profile Assessment, Situational Leadership Inventory, Firo B, Profiler, Skillscape and 16PF.

Susan holds a doctoral degree in Organizational Development and a master's degree in Clinical Social Work and Administrative Management.

### **Recommendations**

Susan has received numerous recommendations from others on LinkedIn. View them [here](#).

### **Skills and Endorsements**

98 people have endorsed Susan for both Coaching and Training on LinkedIn. She's been endorsed for Leadership Development by 67 people and Employee Training by 42. Other skills that Susan has also been endorsed for include: Strategy, Change Management and Organizational Development. If you'd like to see all the skills that she's been endorsed for, go [here](#)